

At Helvetia Seguros, a company with an extensive network of offices and agencies throughout Spain, we have been building trust in our customers for many years by creating competitive and constantly updated products and services.

Helvetia Seguros is part of the Swiss insurance group Helvetia, which was established 160 years ago. Helvetia has approximately 11,600 employees in six major European countries (Switzerland, Germany, Austria, Spain, Italy and France) serving over 7 million customers. The Helvetia Group provides life insurance, non-life and reinsurance.

Helvetia is one of the leading insurance groups in Switzerland. Its core values are trust, dynamism and enthusiasm, as well as quality and personalised service.

Thanks to its independent position, optimal asset management, environmental policy and reputation as a serious and reliable company, the Helvetia Group is one of the most dependable insurance groups in Europe.

Contact us via:

- Your nearest broker or office
- Customer area **clientes.helvetia.es**
- Our website **helvetia.es**

Helvetia Seguros

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simple. clear. helvetia 
Your Swiss Insurer

Helvetia Family Assistance Plan

helvetia.es

**Your family.
Something's
wrong.**



**We're
by your side.**

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Your Swiss Insurer





Much more than death insurance.

Feel protected against the risks and unforeseen events that may threaten your family and friends

Introducing our death insurance **Helvetia Family Assistance Plan**, an innovative policy with maximum protection for your loved ones and comprehensive cover for death, accidents, illness, travel and legal assistance.

Assistance to persons in case of death

- Full burial service
- Transfer to Spain from anywhere in the world
- Free choice of place of burial in Spain
- Accompaniment of mortal remains, travel and subsistence expenses
- Transport or repatriation of insured person(s) accompanying person(s)
- Accompanying person for the return of minors
- Early return due to the death of a family member
- Repatriation of Spaniards living abroad

Health and personal care benefits

- 24-hour medical information hotline
- Second international medical opinion
- Access to an extensive dental network at preferential rates
- One free dental cleaning per year per insured person
- Preferential agreements in Preventive Medicine
- Access to specialists. It provides, at preferential prices, the specialists and means of diagnosis with concerted doctors in more than 30 specialities such as Paediatrics, Physiotherapy, Eye Surgery, Dentistry etc.
- Home telecare
- Lifetime management service

Worldwide travel assistance

- Medical assistance information service
- Medical transfer or repatriation of injured and sick people
- Travel of a family member accompanying the insured person in hospital for more than five days.
- Immobilisation in hotel due to illness or accident
- Repatriation or transport of accompanying insured persons
- Accompanying minors or handicapped persons
- Service of administrative procedures for hospitalisation
- Hospitalisation bonds
- Shipping of medicines
- Emergency dental expenses
- Health care in the event of accident or illness
- Interpreter in case of illness or accident abroad
- Foreign cash advance
- Transmission of urgent messages
- Sending or resending forgotten items during the trip
- Help in locating and sending luggage
- Urgent displacement in the event of an accident at a permanent residence
- Foreign travel information service
- Lifetime management service

Legal assistance

- Free telephone assistance for any personal matters relating to the insured person's family, housing, employment, criminal

matters, claims, etc.

- First consultation in office free of charge
- Procedures in the event of death
- Online will

Garanties facultatives

- Extension of travel assistance up to 6 months or up to 12 months
- Personal accidents (death and/or disability)
- Hospitalisation without/surgery
- Repatriation of Spaniards living abroad
- Repatriation of foreigners residing in Spain
- Helvetia Mascotas

Single premium mode

In addition, we offer you a type of contract aimed at people over 70 years of age, who at the time did not take one out and who want the peace of mind of knowing that an insurance company will take care of the formalities, transfers (national and international) and management costs in the event of death.

More information

For more information, go to your nearest Helvetia Seguros branch and ask about our insurance **Helvetia Family Assistance Plan**.

We will advise you on the most suitable solution for what you need and we will provide you with a personalised project with no obligation whatsoever.

You can also request information about our wide range of products for individuals, such as Home, Car and Life insurance, in which Helvetia Seguros is a leading company in terms of cover and service.

The coverage included in this brochure are merely illustrative and its provision will be adapted to the contents of the general and particular conditions of the policy.